

# Web payment requests

✓ Fast, convenient loan payment   ✓ Pay from any checking or savings account   ✓ Request payment online 24/7

It's fast and easy to make your Alaska USA loan payment online from any checking or savings account – even one at another financial institution.

## Fast, easy, flexible loan payment

Alaska USA provides many ways to make loan payments, including a Web Payment Request system. Just go to [www.alaskausa.org](http://www.alaskausa.org) and you can make a payment from an Alaska USA checking or savings account or from one at another financial institution.

## The Details

**Payment processing** – Web Payment Requests made by 3 p.m. Alaska time will be processed the same business day. After 3 p.m., payments are effective the next business day.

**Cancellations** – Once a payment is scheduled and a confirmation code is assigned, the payment is in queue for processing and cannot be cancelled. However, you can contact your financial institution to request a stop payment on the transaction.

**Single payments** – The Web Payment Request system is for single payments. Automatic payments or recurring payments can be set up online through UltraBranch® or by contacting the Member Service Center.

**Multiple payments** – You may use the Web Payment Request System each month, but you will need to enter the payment information each time.

**Returned payments** – If a payment is returned for non-sufficient funds, it is not automatically re-processed. You will need to schedule another payment or arrange for another payment method.

## Accuracy counts!

You might encounter two different kinds of errors while making a Web Payment Request:

- If you get an error when entering your Alaska USA account information, you should verify your information, including the loan ID. You can also call the Member Service Center for assistance.
- If you get an error when entering the financial institution information, contact your financial institution to verify your routing number and account number for electronic transactions.

## Paying mortgages and lines of credit

Web Payment Request is not available for mortgages, credit lines, or credit cards. However, you can make these payments on UltraBranch, by mail, by phone, or at any branch.

## Enjoy a wide variety of loan payment options

- Use UltraBranch online, by phone, or mobile device.
- Set up automatic loan payments or arrange for payroll deduction.
- Make payments at convenient ATMs.
- Call the Member Service Center.
- Mail your loan payment in with a payment-by-mail envelope.
- Make your payment at an Alaska USA branch.

## It's easy to make a payment

### Go online

Visit [alaskausa.org/webpay](http://alaskausa.org/webpay).

You can also reach the Web Payment Request system from the Alaska USA home page, [alaskausa.org](http://alaskausa.org), under Make a Payment.

### Enter your info

To make a Web Payment Request, you should have your most recent Alaska USA statement as well as the routing and account number for the account from which you will be paying.

## Find out more

Call the Member Service Center at (800) 525-9094 or go to [alaskausa.org/payment](http://alaskausa.org/payment).

[alaskausa.org](http://alaskausa.org)

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