

# Making payments

✔ Convenient, flexible payment options save you time    ✔ Make payments from anywhere    ✔ Protect your credit

Making your loan payment is easy with several convenient options.

**UltraBranch® Online** - Pay your loan by phone or online from virtually anywhere. Or set up a recurring transfer online that can be modified at any time.

**Web Payment Request** - Request a one-time payment online from any checking or savings account (even from another financial institution) for most loan types. Requests made by 3 p.m. Alaska time will be processed the same business day. After 3 p.m., payments are effective the next business day. Visit [alaskausa.org/webpay](http://alaskausa.org/webpay).

**Mobile** - Download the Alaska USA app and make payments from your mobile device.



**Phone** - Call the Member Service Center to make a payment from your Alaska USA checking, savings, or money market account, or set it up as an automatic loan payment or transfer.

**In Person** - Make your payment at an Alaska USA branch or at any one of the thousands of CO-OP Shared Branch® locations worldwide. The CO-OP Shared Branch network gives members outside Alaska, California, and Western Washington in-person access to their credit union accounts. Visit [alaskausa.org](http://alaskausa.org) or [co-opsharedbranch.org](http://co-opsharedbranch.org) for locations.

**Mail** - Mail your payment in a transaction voucher. Call the Member Service Center or visit a branch for a supply.

**ATM** - Make a loan payment from your checking, savings, or money market account at more than 185 Alaska USA ATMs located in Alaska, California, Oregon, and Washington.

**Payroll Deduction** - Designate a portion of your direct deposit to be automatically transferred to cover payments.

**Additional Options** - Not all payment options are available for Alaska USA mortgages, credit lines, and credit cards. However, you can easily make these payments by mail, phone, at any Alaska USA branch, or through UltraBranch. Additional options are detailed online at [alaskausa.org/payment](http://alaskausa.org/payment).

## Keeping Track:

Monitor your loan payment due date and amount just by reviewing your monthly paper or online statement. (You will not receive a loan bill or coupon book.)

## Solutions:

Contact Alaska USA immediately if you think you may have difficulty making a scheduled loan payment. Alaska USA may be able to help you find solutions that will not adversely impact your credit.

## Find out more

Call the Member Service Center at (800) 525-9094 or visit any branch.

You can also learn more about making loan payments at [alaskausa.org/payment](http://alaskausa.org/payment).

[alaskausa.org](http://alaskausa.org)

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