Making payments

☑ Convenient, flexible payment options save you time ☑ Make payments from anywhere ☑ Protect your credit

Making your loan payment is easy with several convenient options.

Choose your favorite

From online to regular mail, you can choose the loan payment option that is convenient for you. Making on-time payments is easier than ever, and helps protect your credit rating.

UltraBranch® – Pay your loan by phone with UltraBranch Mobile, or online from virtually anywhere. Or, set up a recurring transfer online that can be modified at any time.

Web Payment Request – Request a single one-time payment online for most loan types. Payments can be made from any checking or savings account. To make a loan payment request, visit alaskausa.org/webpay.

Automatic Loan Payment – Call the Member Service Center or visit a branch to set up automatic loan payments from your Alaska USA checking, savings, or money market account.

Payroll Deduction – Designate a portion of your direct deposit to be automatically transferred to cover payments.

ATMs – Make a loan payment from your checking, savings, or money market account at over 140 Alaska USA ATMs located in Alaska, California, and Washington.

Telephone – Call the Member Service Center to have your loan payments transferred from an Alaska USA checking, savings, or money market account.

Mail - Mail your loan payment in a transaction voucher. Call the Member Service Center or visit a branch for a supply.

Branches – Make vour payment at an Alaska USA branch or at any one of the CU Service Centers® nationwide. Visit alaskausa.org for locations.

Keeping track

Find out your loan payment due date and amount just by reviewing your monthly paper or online statement. (You will not receive a loan bill or coupon book.)

When you aren't near a branch

UltraBranch is always going to be your best option to transfer your payment from your Alaska USA account, but if you don't yet have UltraBranch service, there are other easy ways to make a payment:

Web Payment Request – Can be made from any checking or savings account (even from another financial institution). Requests made by 3 p.m. Alaska time will be processed the same business day. After 3 p.m., payments are effective the next business day.

CU Service Centers – Alaska USA participates in the CU Service Centers shared credit union branch network, giving members outside Alaska, California, and the Puget Sound region of Washington in-person access to their credit union accounts at thousands of CU Service Centers worldwide. You can find locations on the Alaska USA web site under Branches.

Other payment types

Not all payment options are available for Alaska USA mortgages, credit lines, and credit cards. However, you can easily make these payments by mail, phone, at any Alaska USA branch, or through UltraBranch. Additional options are detailed online at alaskausa.org/payment.

Solutions

Contact Alaska USA immediately if you think you may have difficulty making a scheduled loan payment. Alaska USA may be able to help you find solutions that will not adversely impact your credit.

Find out more

Call the Member Service Center at (800) 525-9094.

You can also learn more about making loan payments on the Alaska USA web site at alaskausa.org/payment.

alaskausa.org

