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Alaska USA Federal Credit Union locates new Operations Center in Arizona

Glendale, Arizona – Alaska USA Federal Credit Union has selected Glendale, Arizona for its new state-of-the-art Operations Center. The two-story, 185,000 square-foot building will serve as the credit union’s new distributed operation center—supporting Alaska USA’s continued growth and investment in all the communities it serves.

The new Operations Center location will help further ensure that credit union members have secure, reliable access to the tools, services, and support they need to manage their financial lives from anywhere in the world.

“Glendale is an ideal place for credit union operations,” said Mike Brady, Chief Information Officer, Alaska USA. “The area doesn’t experience the kinds of operational-interrupting natural disasters that other areas are vulnerable to, and it’s also very close in proximity to our current data center.”

“The bottom line is that the Glendale location helps ensure reliability for Alaska USA members,” said Brady. “Not just in Glendale, but worldwide.”

Alaska USA will start migrating all of its operations from the Jess Ranch Operation Center in Apple Valley, California in the second quarter of 2018, and the Glendale location is expected to be fully operational later in the year.

“Every single employee from our California operations center has been offered a position in Glendale, along with relocation assistance,” said Geoff Lundfelt, President and CEO, Alaska USA. “Our staff are the most valuable asset to Alaska USA, and we strongly believe that many employees will choose to join us at the new center. This operations center relocation does not impact the credit union’s business or branch locations in California.” Lundfelt further added that “Alaska USA remains committed to being the preferred provider of consumer financial services in the Victor Valley region.”

Alaska USA anticipates relocating or hiring 136 employees to staff the Operations Center in 2018, and expects to continue to add additional jobs as the space becomes fully utilized over the years to come.

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More about Alaska USA

Alaska USA Federal Credit Union is a member-owned, not-for-profit financial cooperative with \$7.6 billion in assets and more than 635,000 members worldwide. The credit union operates more than 100 branches and service facilities in Alaska, Arizona, California, and Washington State. Alaska USA offers a 24/7 Member Service Center, access to more than 55,000 surcharge-free ATMs worldwide, as well as online and mobile solutions.

Learn more at alaskausa.org.



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