



August 6, 2009

Dear Member:

This letter contains important information about the transition of your High Desert accounts to Alaska USA. Please read this letter carefully and retain it for your reference.

Your High Desert accounts will be converted to Alaska USA accounts on September 6, 2009. The enclosed [Share Account Disclosure Statement](#) and [Schedule of Share Rates](#) provide the terms, conditions, rates and fees for Alaska USA products and services. In addition, a two-page [conversion chart](#) is enclosed detailing how High Desert accounts will be converted to Alaska USA accounts.

How your account number will change: Upon conversion, your account number will change to a seven-digit number. Your new account number will begin with a "2" and end with your current High Desert number. Zeros will be used to fill in additional digits, as needed. See the enclosed conversion chart for examples. Your statement cycle at month end or quarter end will not change. However, a final High Desert statement of account will be created for all accounts as of the close of business on September 5, 2009.

Preauthorized transactions and checks: Preauthorized debit and credit transactions, direct deposits of payroll and benefits, as well as checks drawn on High Desert checking accounts, will continue to be posted after conversion. It will not be necessary for you to update recurring preauthorized transactions unless notified by Alaska USA. If you participate in a direct deposit program, Alaska USA will notify employers, and/or other benefits providers of your new account number, and transaction and routing information.

Checks: You can continue to use your existing supply of "checking account" checks until further notice, even after conversion to Alaska USA. If you need to reorder checks prior to that notification, please reorder them at a branch or by contacting the Alaska USA Member Service Center to ensure the proper routing and account information is encoded on the checks. Please note, checks for Pinnacle Money Market accounts and credit line loans will not be honored after August 17, 2009, and should be shredded.

Every effort is being made to convert your High Desert accounts to Alaska USA products with the same or similar features and functionality. The enclosed conversion chart provides specific details about how each product type will be converted. Please review the sections that apply to your accounts.

If you have any questions or need additional clarification, contact the Alaska USA Member Service Center at (800) 525-9094, seven days a week, 7 a.m. - 11 p.m. Pacific Time.

Welcome to Alaska USA,

A handwritten signature in black ink, appearing to read "W. Eckhardt".

William B. Eckhardt
President

Converting High Desert Accounts to Alaska USA

You will find important information on these pages about how your High Desert products and services have been converted to Alaska USA. Please review this information carefully and contact the Alaska USA Member Service Center at (800) 525-9094 if you have any questions.

Examples of how your account number has changed:	
(Each 7-digit account number will begin with a "2" and end with your High Desert account number)	
High Desert account numbers...	Will change to Alaska USA account numbers...
2345	2002345
12345	2012345

If you had this High Desert account...	You need to know this about your Alaska USA account...	
Savings Accounts	Single, Dual or Triple Prime share savings.	Converted to Alaska USA Share Savings.
	Young Riders savings account.	Converted to Alaska USA Share Savings.
	Trust or UTMA savings. Holiday Club account.	Converted to Alaska USA Share Savings.
	Premium savings account with a balance less than \$10,000 on September 5, 2009.	Converted to Alaska USA Share Savings.
	Premium savings account with a balance \$10,000 or greater on September 5, 2009.	Converted to Alaska USA Premium Savings.
Money Market Accounts	Pinnacle Money Market account with a balance less than \$10,000 on September 5, 2009.	Converted to Alaska USA Money Market account.
	Pinnacle Money Market account with a balance \$10,000 to \$49,999.99 on September 5, 2009.	Converted to Alaska USA Super Money Market account.
	Pinnacle Money Market account with a balance greater than \$50,000 on September 5, 2009.	Converted to Alaska USA Jumbo Money Market account.
	Important note - Checks provided by High Desert on credit line loans and Pinnacle Money Market accounts will not be honored after August 17, 2009. Alaska USA does not support checks on these types of accounts.	
Checking Accounts	Any High Desert checking account that has received \$500 or more in direct deposits over the past three months.	Converted to Alaska USA Convenience Checking.
	All High Desert checking accounts that do not meet the criteria above.	Converted to Alaska USA Relationship Checking.
	Overdraft protection from a savings account.	Converted to overdraft protection from the same savings account.
	Overdraft protection from a credit line.	Converted to overdraft protection from the converted credit line account.
	Important note - Deposits made by noon PST on an account overdrawn the prior day by check or ACH debit will allow that transaction(s) to post subject to an NSF fee. You will not be contacted by the credit union about an overdrawn account, but you can use UltraBranch online access to set alerts or to view balances.	
Certificates	Certificates with maturity of less than one year.	Converted to the same dividend rate, dividend period, and maturity date as reflected on your High Desert account records. Certificates will not automatically renew at maturity.
	Certificates with maturity of one year or more.	Converted to the same dividend rate, dividend period, and maturity date as reflected on your High Desert account records. Certificates will continue to automatically renew at maturity.
	Important note – Pursuant to Federal Reserve Regulation D, Alaska USA does not provide a grace period at certificate renewal. In addition, certificates in the amount of \$100,000 or more will have a different early withdrawal penalty. Refer to the enclosed Share Account Disclosure Statement for details.	

If you had this High Desert account...	You need to know this about your Alaska USA account...	
IRAs	Vari Roth IRA and Vari IRA share accounts.	Converted to Alaska USA IRA share savings account.
	IRA Certificates.	Converted to Tax Deferred Certificate (IRA) at the same rate and terms.
Other Services	<p>Online banking - Your High Desert online banking service has been converted to Alaska USA's UltraBranch service. As the primary member, you can log in to UltraBranch by entering your new 7-digit Alaska USA account number, then the temporary Personal Access Code (PAC) as described in the Conversion Chart enclosed with the letter mailed to you on August 6. You will be prompted to immediately change your PAC. UltraBranch is accessed from the Alaska USA home page at https://www.alaskausa.org/.</p> <p>If you do not have the temporary PAC as described in the Conversion Chart mailed to you on August 6, call the Member Service Center at (800) 525-9094 for assistance.</p> <p>Telephone banking (Moneyca) - converted as described above to UltraBranch by phone. As the primary member, on first login, press 4, then follow the instructions to enter your new account number and then your temporary Personal Access Code (PAC) as described in the Conversion Chart mailed to you on August 6. The new telephone number to call, toll-free, is (888) 258-7228, available 24 hours a day, seven days a week.</p> <p>If you do not have your temporary PAC, please call the Member Service Center at 1-800-525-9094 for assistance.</p>	
	<p>Bill Pay - Your High Desert bill pay enrollment, payees, recurring payments, bank accounts, and payments have been imported into UltraBranch Bill Pay. As previously announced, prior High Desert bill pay history was not converted and is not available on Alaska USA UltraBranch Bill Pay.</p>	
	<p>eStatements – You will be prompted to sign up for eStatements on your first login to UltraBranch.</p>	
	<p>Debit Cards - For more information, refer to the letter sent on August 27 to High Desert debit cardholders.</p>	
	<p>Visa Credit Cards - If you have a High Desert Visa credit card, you should have already received your new Alaska USA Visa Platinum card as well as a July 31 letter regarding the conversion of your Visa credit card account to Alaska USA. Your existing High Desert Visa credit card is no longer active and should be destroyed.</p>	
	<p>Consumer Loans and Credit Lines - Loans are being converted without any changes.</p>	
	<p>Shared Branching - Alaska USA participates in the shared branching network. Branch locations can be found on the Alaska USA web site or at www.CUSWIRL.com.</p>	
	<p>Extended Branch Hours - Effective September 8, 2009, all three branches have the following hours of operation: Monday – Thursday: 9:00 a.m. to 5:00 p.m., Friday 9:00 a.m. to 6:00 p.m., and Saturday 10:00 a.m. to 4:00 p.m. Closed Sunday and Federal Holidays. Apple Valley branch drive-up windows will open Monday-Friday at 8:30 a.m. and Saturday at 10:00 a.m.</p>	
	<p>Surcharge-Free ATMs - You will continue to have access to surcharge-free ATMs at Alaska USA's three Victor Valley branches. However, Alaska USA does not participate in the Co-Op network so ATMs not owned by Alaska USA may surcharge Alaska USA cardholders. Tip: With the Alaska USA Visa Check Card you can receive cash back at most major retail locations when you shop. Please note: Alaska USA <u>does not</u> charge a fee to members for ATM withdrawals, regardless of what ATM is used. However, the ATM owner may assess a surcharge to use their ATM.</p>	
	<p>Call Center - The Alaska USA Member Service Center is available seven days a week, 7 a.m. – 11 p.m. Pacific Time, and can be reached toll free at (800) 525-9094. When calling within the 760 area code, members can also dial 242-5646 to reach the Member Service Center. Branch personnel will not handle member service calls so they can provide uninterrupted in-person service. The Member Service Center also provides transaction-by-mail service and handles all types of general correspondence.</p> <p style="text-align: center;">Alaska USA Federal Credit Union PO Box 196613 Anchorage, AK 99519-6613</p>	
<p>Member Select Services - These bundled High Desert services are not offered by Alaska USA, but many service features are available at Alaska USA without fees. Please refer to the Share Account Disclosure Statement.</p>		

Please contact the Alaska USA Member Service Center at (800) 525-9094 if you have any questions.